



### **MARRIOTT'S SHADOW RIDGE GOLF OPERATIONS WITH SOCIAL DISTANCING**

*This document will serve as the operational plan for Golf at Marriott's Shadow Ridge during the period that the Federal, State, and County guidelines exist for Social Distancing. Further, Marriott's Shadow Ridge will follow the "Park and Play" program created by the NCGOA.*

#### **Golf Operations Procedures**

The intent of these procedures is to reduce contact between Golfers and Associates:

1. **Face Masks are strongly recommended and mandatory in the staging area and golf shop**
  - a. We encourage you to wear a face covering on the course when you are not able to properly distance
2. Tee times will be available at 10 minute intervals
  - a. Tee Times available from 6:00am – 1:00pm
  - b. Shotguns and events are currently not permitted
  - c. Tee Time spacing will be utilized to ensure proper distancing and golf car availability (see item 7)
3. Tee time reservations can be made via the internet or telephone
  - a. Tee time reservations will not be allowed to be made in person
  - b. Walk-in tee times are not permitted at this time
4. Debit or Credit Card payment required for all tee times
  - a. Cash is currently not a payment option
5. Rental Clubs
  - a. Rental clubs are not currently available
6. Checking in for Golf on date of play
  - a. Golf Shop will be open for check in with distancing guidelines enforced
  - b. Please plan to have one person pay for a group when possible
  - c. Golf Services attendant will serve as the starter each day
  - d. Scorecards, pencils, and tees will be provided upon request
7. Individual Golf Cars will be available if requested by golfers
  - a. Occupants of the same household may share a golf car
8. Golf Shop will be **open from 5:30am until 1:30pm**
  - a. A maximum of six (6) Golfers are allowed inside Golf Shop at any time
  - b. Golfers to wait outside the Golf Shop in designated area until previous guests exit



## Golf Course Procedures

The intent of these procedures is to allow for proper Social Distancing of Golfers:

1. Practice Facility will be open with restrictions
  - a. Driving Range will be available for Golfers and Annual Members only
  - b. Range, Putting Green, and Short Game areas are closed for paid use or for individual use
  - c. Range balls will be available on open pyramids, 9 feet apart
  - d. Bag stands, club washers, and trash cans removed from range
  - e. Practice times will be restricted to 30 minutes prior to start times
2. Greens
  - a. Flagsticks must be left in the cup
  - b. Cups will be inverted so that golf balls are easily retrieved without contact of the flagstick
3. Bunkers
  - a. Bunker rakes are removed from the golf course
  - b. Golfers may lift their golf ball, smooth the bunker with their foot, and then place the ball inside the bunker
4. Sand & Seed
  - a. Individual sand & seed containers are stocked on each golf car and are encouraged for use on the overseeded course
  - b. These containers are sanitized before and after each use
5. Restrooms
  - a. On course restrooms will be open and available for guest use
  - b. Golfers are encouraged to keep disinfectant wipes on hand for use
6. Ice & Water
  - a. The Bunker Snack Shop and on course beverage cart will be available beginning February 11<sup>th</sup>, 2021
  - b. All coolers are removed from golf cars
    - i. Ice will be made available upon request
7. Golf Cars
  - a. Coolers, tees, pencils, towels, and scorecards are removed
  - b. Touched areas are sanitized before each use (steering wheel, handles, seats, etc.)
  - c. Golfers are responsible for loading their own bag on golf car
  - d. Upon completion of round, golf car returned to staging area
  - e. Golfers are requested to dispose of their own trash in appropriate receptacle
  - f. Golfers are responsible for unloading their own bag upon completion of play
  - g. Golfers are asked to leave property promptly at the completion of play